

# University medical centre achieves LGBT Pride in Practice gold award

The University's Mackenzie Medical Centre has been awarded a gold accreditation by the LGBT Foundation's Pride in Practice.

Pride in Practice, a quality assurance support service, is endorsed by the Royal College of GPs and aims to strengthen and develop the Primary Care Services relationship with LGBT patients.

The Mackenzie Medical Centre have been working with Pride in Practice to implement changes to current processes and deliver staff training around how to effectively and confidently meet the needs of LGBT patients.

After completing a focused self-assessment, the centre successfully achieved the gold award, which demonstrates the practice's commitment to ensuring a fully-inclusive patient centred service for the LGBT community.

*As a University owned practice we thought it was really important to meet the needs of our varied practice population. Many LGBT patients can tell a story of a difficult health encounter they have had around their gender or sexuality. Following our Pride in Practice training, the entire team at Mackenzie Medical Centre (administrative staff, nurses and doctors) aim to ensure that is not the experience here.*

Hilary Young, GP at the Mackenzie Medical Centre

*The Mackenzie Medical Centre has demonstrated great commitment to improving processes to promote equality and inclusion for LGBT patients, showing how working in*

*partnership and with all staff can really bring about change.*

Professor Sarah Cunningham-Burley, University-wide Lead for Equality, Diversity and Inclusion

Find out more about Pride in Practice

Location of the MacKenzie Medical Centre

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# **Staff                  Pride                  Network Newsletter – Issue 7**