

# Skills for the Industry: The Careers Service and Informatics

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## What Employers Want

**Careers Service Approach** 

Practical Delivery – what do we do? What could we do?







# Skills that employers want.... **ISE Student Development Survey 2021**

Generally satisfied with:

Soft skills such as teamwork and interpersonal skills.

Top 2 areas of concern:

- 1. Career management; the ability to manage your career, your boss and those around you
- 2. The ability to manage up and negotiate/influence
- 3. Resilience and Adaptation

## "The overwhelming majority (78%) of employers agreed that graduates who had completed an internship or work placement were more skilled than those who had not."





# Skills that employers want.... My observations of student challenges

- Understanding values: multinational vs start up, autonomy vs certainty, change the world vs bank balance
- Reflection: Recognising and demonstrating transferable skills
- Intentionality, active career management





# Career planning made simple



- **Discover what's out there** jobs, courses, sectors
- **Build experience** participate, volunteer, intern
- **Become professional** build confidence, adapt
- Make it happen plan, apply, succeed

**Inspiring futures** 

## **Understand yourself** – skills, values, strengths







THE UNIVERSITY of EDINBURGH

**Careers Service** 

# Student guide online

- Each of the 5 segments has prompts/suggestions for things students can do, covering early years, penultimate and final year students and "Quick wins"
- The guide can be used as an action plan for students to record what they intend to do or as a reflective tool to record and map progress

Taking you through each segmen X

ed.ac.uk/careers/students/undergraduates/careers-compass/taking-you-through-each-segment

## CAREERS SERVICE

Careers Service home		
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Introduction to the Careers Compa	ass	
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## Taking you through each segment

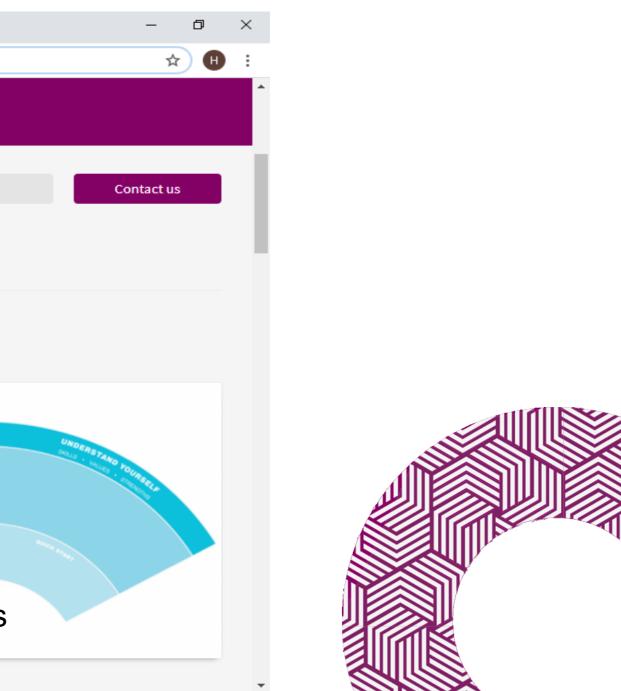
Taking you through the five different segments with things to try

## Understand yourself: skills, values, strengths

Understanding yourself helps you identify what's important to you, what you enjoy and why. It also helps work out what you are good at and what suits you. You'll make much better applications as a result & you are more likely to find career fulfilment and satisfaction.

## https://www.ed.ac.uk/careers/students/undergraduates/careers -compass/student-guide







# Bite & Snack

### Discover What's Out There How to use this toolkit

### Who is this toolkit for?

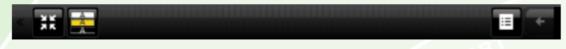
This toolkit is designed to support you to find out what options are open to you and how you can research these further.

Whether you are brand new to career thinking or have already started exploring options and want to find out more, this toolkit is for you.

### How to use this toolkit

- It is very flexible so you can work through it in a way that suits you
- · You can start at the beginning and work your way through all of the topics and activities
- Or, you can jump to the parts which feel most relevant to you

Use the navigation bar to make adjustments and to open the table of contents (bottom right).



### Next Steps

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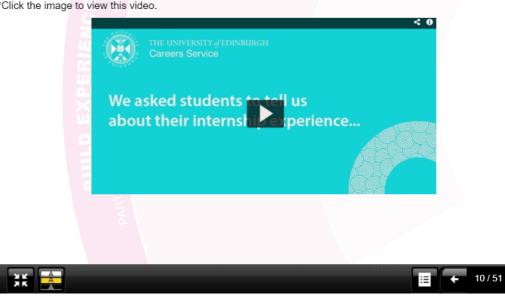
There are other toolkits available to help you to continue your career planning journey:

- Understand Yourself: Skills, Values, Strengths
- Build Experience: Participate, Volunteer, Intern
- Make it Happen: Plan, Apply, Succeed
- · Become Professional: Confident, Adaptable, Independent



· "What have you gained from your experience" and "What tips would you give other interns"

\*Click the image to view this video.



#### Make it Happen Psychometric tests

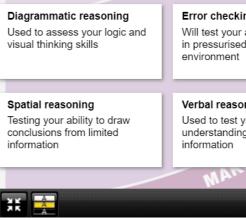
Commonly associated with graduate schemes, you may be requested to complete these at the early stages of the recruitment process (perhaps even automatically after you submit your application).

Psychometric testing can take many forms, depending on the type of vacancy you are applying for and are usually used to assess your logical reasoning (not your general knowledge).

These answers will have definite "right" and "wrong" answers, which you often have to select from a range of options. These tests are usually timed and employers will tell you beforehand if you need any specific equipment (e.g. a calculator). You should sit these tests in a familiar, quiet room with no distractions and read the instructions fully before you begin.

Tests may include:

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Inspiring futures

Watch these short videos of Employ.Ed interns of students talking about internships and answering the questions:

#### Error checking

Will test your attention to detail in pressurised (timed) environment

#### Numerical reasoning

Will test your ability to interpret data and statistics quickly and accurately

#### Verbal reasoning

Used to test your understanding of written information

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### Understand Yourself What's important to me?

### What motivates you?

\* Required

Take 5 minutes to consider the list of statements below. Tick those that you think are important to you as you consider a future career.

You could use the list as you explore and consider different career options in the future to assess how well they meet your work values.

l want a job:	Important	Not important	Not sure
In a well-known organisation			
	//	//	//
Where I can be an expert using my specialist knowledge or skills			
	/		//
Where I am challenged			



### Understand Yourself What am I good at?

#### What am I good at?

Building on your earlier reflection on the blogs you read, what about a look across all your experiences? When thinking about what you're good at and the strengths you offer - start with yourself. Whether you have arrived at the university from school, are arriving as a mature student, or are returning to study to change career, take some time to consider what you have to offer as a result of your experience so far. Below are some examples of how you might approach this exercise:

#### Ask yourself how you felt at the start of the experience vs now - what have you learned along the way?

When have you really enjoyed yourself?

#### What has been more of a challenge?











# 'Be Professional'

Knowing your rights

Depending on the circumstances, this may be your first professional job, and knowing where you stand on working conditions at home can be tricky.

When working remotely, your pay and other terms and conditions of your employment should stay the same, apart from having to work from home on a temporary basis. You are still covered by the law on working hours. For an impartial overview of your rights, please visit the ACAS website

#### ACAS - working from home

In the U.K, there is regularly updated Government-level advice on the Gov.uk website. This will support you to know the regulations about working from home, caring responsibilities, claiming tax relief and advice on accessing financial support:

#### Gov.uk website - working from home

You can claim tax relief for working from home (as well as other things such as work equipment or tools), by using the Government's microservice here:

#### Gov.uk - claiming tax relief for working from home

It's relatively quick and easy to use, but please note that you won't receive a one-off payment - the claim is done by altering your tax code, which is what indicates to your employer how much tax to take off your payslip. This means there will be less tax taken off each month, so your take-home pay will be slighter higher



### Taking care of your wellbeing

It is so important to take care of yourself in general, but it seems particularly important in the context of working from home.

The advice and tips here will provide some insight into how to take care of your wellbeing - but remember, these tips might not work for evervone.

It's good to work out what helps you and create your own routine and coping mechanisms that you trust will support you in the best way p



#### Plan your day

Wake up at a regular time and get ready like you would when going to a place of work. Aim to be at your workspace at a regular time each day, ready to go. This will help to create a routine and provide you with some solid structure. Sticking to a regular work pattern can help separate work and life, and ease feelings of stress.

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Make use of your calendar or diary to track deadlines, add in recurring meetings and most importantly, schedule regular breaks and lunches.

If you're finding it hard to take decent breaks, try setting a timer or alarm which will remind you to stretch, take a short walk or make another well-deserved hot drink.

## Become Professional Professionalism at home

Engaging with your colleagues and working collaboratively is normally a part of professional etiquette in workplaces everywhere. But how do you showcase your communication skills and professionalism when working remotely?





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### Video calls

We are all well used to video calls and the need to be ready to be seen while on a call - but the benefits of these calls do include comfy slippers underneath the desk and limited travel time to each meeting!

Basic video conference etiquette includes ensuring the other people on the call can hear you and see you as well as possible, minimising background noise or distractions, and giving everyone the chance to participate. Here are some top tips on being professional on video calls:

- Test your microphone and webcam before the call. Audio is top priority - can you boost your WiFi signal, or use an ethernet cable to make the signal stronger?
- Make use of the 'mute' function. If you're not speaking or expected to input, you can mute yourself. This will limit any background noise or awkward breathing. Remember to unmute when it's



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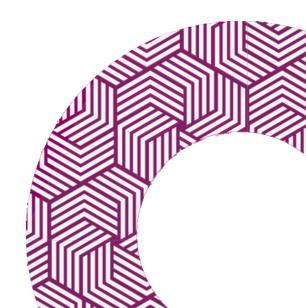


# Currently... Within the School

- Induction (all stages) introduction to the Compass, tools, events, activities, support Targeted sessions for 3<sup>rd</sup>/4<sup>th</sup> years, PGTs on coding /Technical Interviews, CVs, Job Applications etc
- Alumni Events Lunch time panel sessions
- Careers in Tech and Data panel events, blogs employer meet ups
- Systems Design course reflective session, demonstrating skills in applications and interviews
- Offer holder sessions, open days
- Weekly Drop-in sessions
- School Appointments
- Newsletter / emails

## **Central Offering**

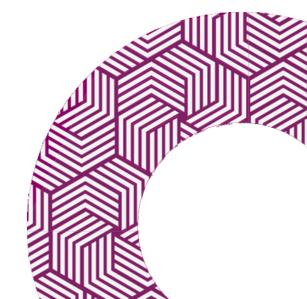
- Careers Essentials (UG, PGT)
- PhD Horizons
- Careers Fairs, Networking Events





# What next?

- Earlier Engagement = more experience, more information •
- Targeted support making the support feel relevant
- Specialist Resources (Student Demand)
- Delivery to support reflection, skill recognition
- Integration where are the opportunities to embed the compass / Career Management Skills within the School and within courses
- Consulting Capacity How can Careers contribute to programme development, curriculum transformation etc...
- What else?





# Let's continue the conversation

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